

CITY OF CORNWALL

Social Media Terms of Use – PUBLIC

The following terms of use apply to all engaging with social media platforms owned by the City of Cornwall, including the general public, City Administration, and Council and Mayor.

Terms of Use

The City of Cornwall adopts a strict, zero tolerance stance. Inappropriate posts or comments will not be tolerated. These include, but are not limited to:

- Profanity or inappropriate language;
- Personal attacks on an individual or a specific group;
- Discriminatory content;
- Content considered to be disrespectful or insulting to City staff or representatives;
- Sexual content or links to sexual content;
- Conduct or encouragement of illegal activity;
- Information that may compromise the safety or security of the public or public systems;
- Information that discloses personal information as protected in the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA);
- Plagiarized or copyrighted material;
- Accusations or messages that impersonate or misrepresent someone, or;
- Any other content that is believed to be inappropriate.

The City reserves the right to remove any content that is posted for any reason or at any time.

Captured images and Videos

The City actively captures images and videos of its public events. As such, The City reserves the right to use these images and/or videos from these events for its official social media pages.

For any images or video that includes an identifiable person under the age of 18, an image/video release form must be obtained and signed by a parent or guardian before posting on the City's official social media pages.

Social Media Disclaimer

A link published on any of the City's official social media pages and any other website does not imply an endorsement or sponsorship by the City of that website, or the creator of that website.

The City does not guarantee users' privacy on a third party social networking platform(s). Users are subject to, and should familiarize themselves with, the terms and conditions of the specific platform(s) they are interacting with.

The City is not to be held responsible for any losses or damages realized as a result of using third party social media platforms or websites. Users utilize these platforms and websites at their own risk, and in doing so accept that they have no right of action against the City related to such use.

The City may monitor online content for factuality and appropriateness and will make all reasonable efforts to ensure that the content posted is accurate at the time of posting. However, accuracy and timeliness are not guaranteed and may not be reliable; as such, users acknowledge that the City makes no such guarantees.

The City is not responsible for the authenticity, factuality or suitability of content and comments posted to its official social media pages by members of the public. A comment posted by a member of the public on any of the City's official social media pages is the opinion of the poster only, and does not imply endorsement of, or agreement by the City, nor do such comments necessarily reflect the opinions or policies of the City.

By using the City's social media pages, users acknowledge and consent that their comments or messages may become part of the public record and used in official City documentation. It is at the City's sole discretion which comments will be archived or used.

In the event of a discrepancy between the information contained on the City's official social media pages or corporate website, the information contained on the City's corporate website shall be deemed accurate.