

Social Housing Division

Local Rules



Rule # 16-2015

Social Housing Arrears

Page 1 of 3

Originally Approved: December 2015

Revision Date: September 17th, 2019

Authority

Under the authority of the *Housing Services Act, 2011 (HSA)* and its Regulations, each Service Manager is required to develop Local Rules. The Service Manager procedures and requirements in the Local Rule are to be implemented by all Housing Providers in Cornwall and Stormont, Dundas and Glengarry (SDG) operating under the *Housing Services Act, 2011*.

Intent

The intent of this Local Rule is to identify how owing social housing arrears to a Housing Provider in the Province of Ontario can impact on a household's eligibility to receive RGI assistance.

New Applicants

With the exception of Victim's of Domestic Violence and Human Trafficking, in order to be approved for placement on the Centralized Housing Registry, household members cannot have any outstanding housing arrears with a Housing Provider in the Province of Ontario.

In-Situ Tenants

Local Rule

In order to qualify to receive or continue to receive RGI assistance, *current* household members cannot have any outstanding housing arrears with a Housing Provider in the Province of Ontario.

Arrears Defined

Outstanding arrears refer to amounts owing, that have not been paid in full or addressed through a repayment schedule, approved by the Housing Provider to whom the arrears are owed. Where Housing arrears exist and a repayment schedule established, all agreed upon payments must be made in order to qualify to continue receiving RGI assistance or be accepted for placement on the Centralized Housing Registry.



Social Housing Division

Local Rules



Rule # 16-2015

Social Housing Arrears

Page 2 of 3

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Where a household who is making payments through a repayment agreement defaults on payments or refuses to continue making payments, the household becomes ineligible to continue receiving RGI assistance and should be given a ninety (90) calendar day notice that the household will cease to be eligible to continue receiving RGI assistance.

Ineligibility

New Applicants

With the exception of Victim's of Domestic Violence and Human Trafficking, if a household is deemed ineligible for default of payment arrangements, they will be removed from the waitlist.

Current Tenants

If a household is deemed ineligible for default of payment arrangements, they will become market rent tenants. If they repay they arrears, in full, within 12 months of default, their RGI subsidy will be reinstated. If they fail to pay within the 12 month period, they will cease to be eligible for RGI assistance and will need to reapply with the Social Housing Registry and be placed on the waitlist.

NOTE: to apply for RGI assistance, *current* household members cannot have any outstanding housing arrears with a Housing Provider in the Province of Ontario.



Social Housing Division

Local Rules



Rule # 16-2015

Social Housing Arrears

Signature

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Page 3 of 3

Originally Approved: December 2015

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References

Housing Services Act, 201, section 56 O. Reg. 367/11, section 26

Local Audit Requirements

Completed by: Mellissa Morgan

Date: September 17th, 2019

Approved by:

Stacey Ferguson

Date: September 17th, 2019