

WHEN A RESIDENT/RESPONSIBLE PERSON WISHES TO OBTAIN INFORMATION, RAISE CONCERNS, LODGE COMPLAINTS OR RECOMMEND CHANGES THEY HAVE A RIGHT AND ARE ENCOURAGED TO:

DISCUSS THE ISSUE WITH:	NAME		PHONE NUMBER
1. A STAFF MEMBER			
2. A NURSING SUPERVISOR			
3. A DEPARTMENT SUPERVISOR			
Deputy Administrator/ Director of Care	Johanne Wensink	GSDL	EXT 4222
Interim Deputy Administrator /Quality Improvement Risk Management	Stephanie MacRae	GSDL	EXT 4215
Supervisor of Nursing & Resident Care	Kristen Renwick-Marshall	GSDL	EXT 4229
Supervisor Resident Care & Nursing	Melanie Levesque	GSDL	EXT 42
Supervisor of Dietary Services	Jason Laplante	GSDL	EXT 4228
Support Services Supervisor (Housekeeping, Laundry, Maintenance)	Maarit Fernberg	GSDL	EXT 4224
Supervisor of Resident & Outreach Services	Tracey Delage	GSDL	EXT 4243
Resident & Family Services Coordinator	Shelby McLean	GSDL	EXT 4219
4. THE ADMINISTRATOR	Meena Mullur	GSDL	EXT 4223
5. MUNICIPAL ADMINISTRATIVE LIAISON		C.A.O.	613-932-6252
6. COMMITTEE OF MANAGEMENT	Jason Broad	CHAIR	
7. LONG-TERM CARE FAMILY SUPPORT AND ACTION LINE			1-866-434-0144

