



SEWER LATERAL POLICY

1. The property owner owns the entire sewer lateral from where it commences inside the building to the point where it connects to the City sewer main.
2. The property owner is responsible at their own cost, for all maintenance associated with their sewer lateral. Regular maintenance is strongly recommended in order to maintain a properly functioning sewer lateral. Grease removal, flushing of a slow running sewer lateral and removal/cutting of infiltrating tree roots are examples of regular maintenance.
3. In the event of a blockage in the sewer lateral, the property owner is encouraged to call a plumber or pipe cleaning company to remove the blockage. Alternatively, the City has a flexible sewer rod which the property owner may use at their own risk, to remove the blockage.
4. When a problem is suspected in the portion of the sewer lateral under the City Right-of-Way, the property owner is required to provide at their cost, a video inspection of their sewer. The property owner will also be required to locate their sewer lateral with proper measurements, markings (paint and flags) and a Camera Inspection Field Report to assist the City to determine the precise location of the problem. There are many plumbers and pipe cleaning companies which can provide the property owner with these services. ***The City will not reimburse the property owner for the costs associated with conducting a video inspection or locating their sewer lateral.***
5. If it is determined by the property owner and subsequently verified by the City, that a blockage in the property owner's sewer lateral is due to a collapsed, broken or deficient pipe under the City's Right-of-Way, the City will schedule and make repairs at the City's expense as soon as possible. The property owner is still responsible to maintain their sewer lateral until the repairs can be made. If it is determined by the property owner that the blockage is in the portion of sewer lateral located on private property, then the property owner is responsible to address the problem at their cost.

If more information is required, please call Municipal Works Division at 613-932-5354 ext.5354 and ask for the Sewer Section.

