

# Something to be proud of as we look back

Seaway News  
Sept. 26/08

The Municipal Accessibility Advisory Committee's work with the City of Cornwall has been very rewarding. The true partnership has placed the City of Cornwall far ahead of many cities our size with regard to accessibility and we are very grateful for the support of the City Clerk's office.

Here are some results reflecting the hard work of both the MAAC and city staff:

## Cornwall Transit is Second to None

There have been many changes and improvements; to name a few, we now have an Accessibility Transit Technician to support persons with disabilities in our community; all Cornwall Transit staff have been trained in "Skill Form" sensitizing employees to persons with disabilities; Handi Transit's criteria and scheduling have been upgraded; Personal Care Attendants are permitted to ride free on Handi Transit accompanying persons with disabilities when meeting requirements; additional bus routes have been

added to the transit's fleet; as well, the beginning of a new program of "Calling Out Stops" has been implemented.

## Audible Street Signals

As of this fall, we have five completed audible street signals which assist the blind and visually impaired within the city.

## Communication and Training

Communication and training have been upgraded and improved in order to provide better customer service for the disabled community.

## Community Events

More accessible parking is provided during city supported events like Canada Day and Kinsmen Cornwall Lift-Off.

## 'New Build' and Upgraded City Properties

MAAC is consulted on items pertaining to persons with disabilities. MAAC provided input during the renovations of the Civic Complex, at City Hall, for the playground equipment in city parks and for the construction of the Aquatic Centre. As well, all stair nose markings have been completed within the city.

We do have something to be proud of as we move forward to continually improve accessibility for all citizens of Cornwall.

Please visit the City's website [www.cornwall.ca](http://www.cornwall.ca) for more information. Your comments can also be provided to the City of Cornwall or to the Municipal Accessibility Advisory Committee through this website or by contacting the City of Cornwall's MAAC office coordinator at 613-932-6252 or [icollette@cornwall.ca](mailto:icollette@cornwall.ca).

**Municipal  
Accessibility  
Advisory  
Committee**

**Cornwall**  
ONTARIO CANADA